

Terms and Conditions

Refunds

- Where the learner does not appear at the first lesson, 80% of the fee will be refunded.
- Where the learner discontinues learning within the first 4 weeks, 50% of the fee will need to be refunded.
- Where the learner decides not to continue after the first 4 weeks, no refund will be offered.

Transfers

You may transfer from one course to an equivalent course which is running within the same academic year.

Terms and conditions for discounts

| Concession name | Definition | Who is eligible | Concession | Test |
|-----------------|---|--|--------------------------|---|
| Returners | Learners returning to learn for year 2 + . If there is a gap of more than a year in the learning then the learner is not eligible. | All learners | 20% Ends: 15/07/19 | Providers will be able to identify returners from the data on the Interactive Site. The Site could be developed to provide this information on each provider's enrolment report. |
| Early Enrolment | Learners registering within a specific period of time (we could have one 'national' period or not). | All learners | 20% Ends: 15/07/19 | Definition of the period of time is a decision for the provider. |
| Pensioners | In receipt of Pension Credit. | Learners able to prove they are in receipt of Pension Credit | 40% | Pension benefit/credit documents |
| Students | Studying a training course (in addition to the Welsh for Adults | Learners able to prove they | 40% | NUS card or College/University ID card |
| On benefits | Claiming benefits e.g. disability, unemployment, carers benefit, in receipt of tac credits, pension credits etc. | Learners able to prove they are in receipt of benefits | 40% | Benefit documents |